

## ERIC SHANE RADMAN

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### SUMMARY

⇒ Results orientated systems engineer with 7 years experience in the building and supporting Internet services using open-source software.

### SKILLS INVENTORY

1. Proficient in the engineering and implementation of network services and applications on UNIX systems (Linux, BSD) using open source databases (MySQL and PostgreSQL) and variety of languages (POSIX C, Python, PHP, Ruby, and OCaml).
2. Experienced with engineering and supporting multi-layer Cisco Catalyst and HP Procuve switched networks, IOS based routers, and Adtran, Cisco, and BSD-based firewalls.
3. Able to design and support VoIP convergence with the Tadiran PBXs in LAN, WAN, and 802.11 wireless environments.

### PROFESSIONAL EXPERIENCE

Telecommunication Enterprises Inc., Clarks Summit PA *Oct 2001 to present*

1. Managed all aspects of running teisprint.com, a local ISP which includes support and documentation for 8 dedicated T1 and ISDN connections; 1300 dial-up users, 2100 e-mail addresses, and about 20 virtual web hosting accounts.
2. Provided diagnostic services for voice and data networks to a yearly average of sixty companies in Eastern Pennsylvania.
3. Developed an internal ticket management application in Python for tracking trouble tickets and service requests.
4. Developed complete e-mail and dialup account management system with Ruby, and invoicing system generated by Lout.
5. Developed an intuitive call detail reporting system in C and OCaml for the Tadiran Coral PBX.